



## **Payment Policy**

The Arkansas Hockey Association (AHA) is a 501C(3) Non-Profit Corporation, and we work to make hockey as affordable as possible for all players. As a non-profit organization, we must fully recover the costs associated with the program to ensure that we can pay our obligations, such as ice time, referee costs, and other expenses.

This Payment Policy has been developed to reduce AHA's risk associated with the non-payment and/or delinquent payment of fees.

## **Delinquent/Non-Payment Process**

In the event of non-payment of any expenses related to participation in AHA programming (including but not limited to registration fees, payment plans, travel fees, tournament fees, jerseys, and/or other merchandise), the process will be as follows:

When payment is 30 days late, the parents/guardians will be notified via email that the balance is due.

When payment is 45 days late, the parents/guardians will be notified again that the balance is due and that if the balance is not paid in full by 60 days, their player will no longer be eligible to participate in any AHA-affiliated activity (including but not limited to practice, skills sessions, house games, travel games, and/or tournaments). The team coach will also be notified at 45 days that the player is at risk of losing eligibility.

If the balance due is not paid in full by 60 days, the parents/guardians will be notified that their player cannot participate in any AHA-affiliated activity until their account has been brought current. The team coach will also be notified that the player is not to be on the ice or participate in any AHA-affiliated activities. If a family is unable to pay in full within 60 days, they may appeal to the Board for a revised payment plan. If a payment becomes delinquent on a revised payment plan, the player immediately becomes ineligible until the account is paid in full.

## **Future Registration Requirements**

To participate in future activities with AHA, all previous season expenses must be paid in full prior to new registration being accepted. Players will not be able to register for the next available AHA session/activity until any outstanding balance is paid in full.

Players may be ineligible for payment plans in future seasons at the discretion of the Board of Directors as a result of nonpayment or delinquent payments.

Approved by the Arkansas Hockey Association Board of Directors, February 13, 2024